



27th July 2018

To whom it may concern,

We asked Water Management Solutions (WMS) to perform an audit of our existing and historic water charges covering Kings Court Shopping Centre in Warrington.

WMS demonstrated a deep understanding of the historic charging policies employed by the water company and quickly spotted an error in our charges.

The result was an unexpected refund recouping excessive charges from the day we took ownership of Kings Court and lower future charges that we had no idea we were entitled to.

The review was done quickly, efficiently and did not involve much input from us once WMS were in receipt of our water bills.

WMS took the risk of a results-driven approach that alleviated any risk to our business with a worse case scenario being a clean bill of health.

I would have no hesitation to recommend WMS to any other company thinking of engaging their services. The possibility of WMS securing a windfall should not be overestimated.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Dominic Jude", written in a cursive style.

Dominic Jude
Director – Emerald Bay Limited